

This document defines the policy for the ISO standards on Management Systems. It is the set of guidelines and directions of the organization represented by the Management of DGS S.r.l.; it is the line of action that guides the organization towards agreed-upon and accepted strategies and objectives regarding the Integrated Management System for Quality, Environment, Safety, and 9100:2018.

Management ensures that the quality policy and objectives are established and compatible with the strategy company and the context in which the company operates and ensures that it is communicated, understood, and applied within the organization.

Any management system document (procedure, instruction, plan, other) that is inherent to the product/service or that may impact the latter must conform to the policy outlined in this document.

The Company Policy involves all levels and processes of DGS S.r.l. and the activity falling within the scope of DGS S.r.l.:

- complete supply, overhaul, machining, assembly, and dimensional checks of components and parts.

MANAGEMENT COMMITMENT

DGS S.r.l. establishes, implements, and maintains the System Policy, and in particular:

- commits to complete satisfaction of applicable requirements;
- assesses considering the context of the organization, its aims, and the strategies outlined by the DG;
- constitutes the reference framework for determining and reviewing the objectives of the IMS;
- requires a commitment to continuous improvement of the IMS;
- requires respect for and preservation of the environment;
- requires compliance with current safety, accident prevention, and occupational disease regulations.

The management of DGS S.r.l. has disseminated the INTEGRATED POLICY to all levels to obtain the adherence of all employees and their cooperation in achieving the established goals.

During systematic reviews, the management of DGS S.r.l. verifies its INTEGRATED POLICY and the objectives it has set for itself, assessing their adequacy and/or reformulating them as necessary.

CONTINUOUS IMPROVEMENT/ OBJECTIVES 2025

Growing market demands in terms of product quality, environmental protection, health, and safety in the workplace have equipped DGS S.r.l. with an Integrated Management System used as an essential tool for:

- the continuous improvement of services rendered to customers;
- the continuous improvement for the protection of the Environment and proper Management of Occupational Health and Safety to reduce accidents, injuries, and occupational diseases;
- the satisfaction of its stakeholders;
- the optimization of its business management, aiming to increase its competitiveness in the market through optimizing its design, production, and organizational processes.

The Management requests the improvement policy for the entire organization, thus guaranteeing the market a series of processes managed by responsible personnel, operating according to quality, environmental, safety, and behavioural policies through which the company intends to distinguish itself in compliance with standards 9001 & 9100 & 45001 & 14001.

The Management considers Quality an important principle of the company strategy, placing it at the center of its development policies.

To achieve its objectives, the Management intends to:

- strive to meet the reference standards and for the applicable mandatory aspects;
- maintain all the certifications forming part of the Integrated Management System: Quality, Environment, Safety;
- strengthen and optimize its Quality Management System also in the Aerospace sector;
- examine the Customer's needs, implementing the most appropriate and mutually beneficial solutions through the improvement of the company's capacity.
- implement greater flexibility in its organization, identifying the causes of problems and promptly taking the necessary measures to resolve them;
- undertake to maintain, train, and perfect the capabilities offered by its human and material resources;
- keep the organization constantly under control through the verification activities of the Integrated Management System indicated by the reference standard;
- search for new customers in the Strategic Aerospace sector, investing new resources;
- understand and satisfy customer requirements, needs, and expectations;
- give priority attention to people, hygiene, cleanliness, and quality of workplaces;
- commit to preventing and protecting the Environment from pollution, using sustainable resources while respecting biodiversity and ecosystems;
- commit to providing conditions for the prevention of work-related injuries and illnesses.

DGS S.r.l.'s corporate policy is the tool for achieving the improvement process, whether aimed at customer satisfaction or that of internal operators, suppliers, and ownership.

This Company Policy is implemented daily by all personnel, who are responsible for achieving Quality through their work and by implementing the standard's requirements.

DGS S.r.l. ensures staff training and awareness, including constantly monitoring and updating the Company Policy.

The System Manager works alongside Management in verifying, promoting, and disseminating the results of all improvement activities consistent with company objectives and reference standards. This involves the entire organization through objective tools for analysing, measuring, and consulting procedures.

RISK FACTORS: (UKRAINE/RUSSIA WAR)

One factor to be constantly considered, relating to risk factors, is undoubtedly the period we are going through a new risk that could emerge from the ongoing war.

Sanctions, no-go territories, etc., could lead to shortages of raw materials, delays in deliveries, or delays in fulfilling orders.

FACTORS OF CLIMATE CHANGE

It is the commitment of DGS S.r.l. to try to find solutions and assessments that can guarantee a:

INTERNAL PROTECTION (what to do to protect against climate change)

ACTIVE PROTECTION: (what to do to reduce environmental emissions)

MICROCLIMATE CONTROL

As a continuous improvement function, the management has requested continuous monitoring of the indoor microclimate, ensuring that the employees work in a moderate thermal environment.

Two sensors (office/production) monitor the environment wirelessly, download data, and are managed monthly by the integrated management system manager.

DGS S.r.l. – GENERAL MANAGEMENT

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